

**TERMS, CONDITIONS & SPECIFICATION FOR
SUPPLY OF INSTRUMENT, EQUIPMENT & FURNITURE UNDER
AMA HOSPITAL FOR KALAHANDI DISTRICT**

Name of the District / Health Institution: CDM&PHO, Kalahandi
(HEALTH & FW DEPTT., GOVT OF ODISHA)

Bid Reference No. CDM&PHO/KLD/ 7529 /2023-24

LAST DATE & TIME OF RECEIPT OF BID DOCUMENTS: 30.10.2023 at 04:00 PM

DATE & TIME OF OPENING OF THE TENDER : 31.10.2023 at 05:00 PM

PLACE OF OPENING OF BID DOCUMENTS
AND
ADDRESS FOR COMMUNICATION
AND
RECEIPT OF BID DOCUMENTS

Chief District Medical & PHO,
O/o Chief District Medical & PHO, Kalahandi
Odisha, Pin - 766001

Terms and Condition – Page No. 02 to 09

Annexure – Page No. 11 to 30

List of Items – Page No. 31


Chief District Medical & PHO,
Kalahandi

TENDER TERMS AND CONDITIONS

1. Tenders should be Type Written or computerized and every correction in the tender should invariably be attested with signature by the tenderer with date before submission.
2. Every page submitted by the tenderer should be numbered at the top & same page number should be put in the check list.
3. Bidder are advised to quote only for such items which meet the specification as per the tender. Do not quote if it differs with regards to any parameter.
4. During the validity of the tender, if the firm / Company is blacklisted/debarred/de-registered/banned by any State Government / Central Government / Central or State Government's Drug procurement agencies / convicted by any Court of law in India, it shall be intimated to CDM&PHO, Kalahandi along with relevant authentic document by the tenderer firm/ company within one month.
5. The Tenderer should confirm that they have read tender document including Amendment(s) to Tender document (if any) along with terms and conditions and these terms and condition of tender document including Amendment(s) to Tender document (if any) are acceptable unconditionally to them.
6. During the contract period at any stage, if certificate submitted with their bid is found fabricated/forged/not complying products manufactured by manufacturing units having approval of any agency for ISO/CE as declared in tender, penal action shall be taken as per the tender terms and condition and in addition to penal action, recovery shall be made (if any).
7. Purchase orders will be placed to Authorized Distributor and bills can be raised by Authorized Distributor of specifically authorized by the Manufacturer.
8. The rate contract once approved should remain valid for one year from the date of approval. Prior to the expiry of the bid validity, the Tender Inviting Authority may request the Tenderers to extend the bid validity for further period as deemed fit on their original quoted prices and all terms & conditions.
9. The price quoted by the tenderer shall not, in any case exceed the DPCO controlled price, if any, fixed by the Central/State Government, the Maximum Retail Price (MRP) and selling price of the tenderer.
10. All supply should be made within the stipulated time of the Delivery Schedule and quality as mentioned in the Purchase Order.
11. If the supply reaches the beyond the stipulated time as mentioned in PO/Bid document, liquidated damages will be levied at the rates 2% per week or part thereof, subject to maximum of 10% irrespective of the fact that whether the CDM&PHO, Kalahandi has suffered any damages/loss or not, on account of delay in effecting supply.
12. If the supply is received in damaged condition, it shall not be accepted. The supplier shall have to replace the goods with damaged and penalty equal to the penalty for unexecuted supplies will be levied for the damaged goods and payments will be withheld till proper replacement.
13. Non-performance of any of the contract conditions and provisions will disqualify a firm from participating in the tender for the next 2 years/Blacklisting the tenderer.

COMMON ELIGIBILITY CRITERIA

1. Tender document fee Rs. 5,000 /- (Rupees Five Thousand only) in shape of Demand Draft in favour of **CDM&PHO, Kalahandi** to be enclosed with tender paper which non-refundable.
2. A Demand Draft for Rs. 10,000 /- (Rupees Ten Thousand only) as E.M.D. Money in favour of **CDM&PHO, Kalahandi** to be enclosed with tender paper, which will be returned to the unsuccessful Bidder and DD of successful Bidders will be returned after completion of one year.
3. Tender Paper Cost & EMD in any other form like cash/postal order/online transfer will not be accepted. The Bid (in case not exempted for EMD as mentioned in tender document) without EMD shall be summarily rejected.

Note: Micro & Small Enterprise (MSE) are exempted from the payment of EMD as per MSEs Order, 2012 and Policy Circular No. 1(2)(1)/2016-MA, Ministry of MS & ME dated 10th March 2016 if valid registration certificate from NSIC/MSME is submitted self-attested copy with Technical Bid for the product for which bidder has submitted quotation.



ELIGIBILITY CRITERIA

1. Manufacturing units / Importers are eligible to participate in the tender provided, they have:

- (i) Valid manufacturing license / Import License. Importers will have to furnish the authorization from the manufacturer.
- (ii) Valid ISO certificate
- (iii) Product must be BIS/CE/USFDA etc. certified (As per Section V – technical specification).
- (iv) Proof of compliance with IEC certificate (As per Section V – technical specification) – Medical Electrical Equipment, particular requirement for Electrical Safety of the equipment.
- (v) Proof of manufacturing this equipment (Certificate of Incorporation of the manufacturer / Registration Certificate).

2. Authorized Distributors are eligible to participate in the tender provided:

- (i) They submit manufacturer's authorization on behalf of the manufacturer as per the format at Annexure – V. The authorized distributor may raise bill, if specially authorized by the manufacturer.
- (ii) They should have proof of Average annual turnover of Rs. 01 Crore or more in last three (3) financial years in India (As per Annexure VI)
- (iii) Tenderer should have proof of supply of quoted instrument / equipment to any Govt. organization / Corporate Hospital / PSU Hospitals / UN Agencies and certificate in support of that from the user in last 3 years (As per format Annexure VII item wise)
- (iv) The authorized distributor will submit the following documents in support of the manufacturer along with the tender:
 - a) Valid ISO Certificate
 - b) Valid BIS/CE/USFDA etc. of the manufacturer as per technical specifications section



TENDER CONDITIONS

1. The details of the medical equipment, instrument & furniture with specifications are mentioned in Section-V. The firm must clearly mention their specification, special features, upgraded version (if any) in their tender.
2. Rates inclusive of excise duty / customs duty, GST, packing, forwarding, insurance, transportation charges with onsite warranty should be quoted for the equipment (Item wise) on door delivery basis. The turnkey job (cost of accessories if any for Installation/Commissioning), 3 years CMC cost & GST should be mentioned in separate column. The rates quoted should be in Indian Rupees only. Rates quoted in any other currency will not be accepted.
3. The purchaser shall be eligible for payment only after delivery and due verification, installation and commissioning of the equipment.
4. The rate per unit packing shall not vary with the quantum of order placed for destination point.
5. The price quoted by the tenderer shall not in any case, exceed the controlled price, if any, fixed by the Central / State Government and the Maximum Retail Price (MRP).

If at any time during the period of contract, the price of tendered item is reduced or brought down by any law or act of the Central or State Government or the tenderer, the tenderer shall be morally and statutorily bound to inform the C.D.M & P.H.O, Kalahandi, Odisha immediately about such reduction in the contracted price. The C.D.M & P.H.O, Kalahandi is empowered to unilaterally effect such reduction in rate in case the tenderer fails to notify or fails to agree for such reduction of rate.

COMPREHENSIVE WARRANTY & CMC:

(Undertaking as per Annexure – XI & XII)

1. The comprehensive warranty will remain valid for 2 years from the date of installation & commissioning of the equipment. The original copy of warranty documents will be submitted to the consignee and photocopy of the to C.D.M & P.H.O, Kalahandi after installation.
2. The warranty will cover all the parts of the machine or item and any replacement or repair required within the warranty period and will be provided by the supplier free of cost at the destination point (installation point). The supplier will take back the replaced parts / goods at the time of their replacement. No claim whatsoever shall be on the purchaser for the replaced parts / goods thereafter. No traveling allowances or transportation cost will be paid by the purchaser during the warranty period.
3. The supplier shall warrant that the Goods supplied under this contract are new, unused, of the most recent or current models and they incorporate all recent improvements in design and materials. The supplier shall further warrant that all goods supplied under this contract shall have no defect arising from design, materials or workmanship or from any act or omission of the supplier that may develop under normal use of the supplied goods in the conditions prevailing in the place of final destination.
4. **CMC:** The tenderer shall also commit to provide offer for CMC (Labour + all spare) for the next three (3) years after two (2) years of warranty. No extra cost will be paid other than the CMC cost for functioning of the item during this period. The supplier will provide two (2) preventive maintenance in every six months during the period of CMC.
5. All the warranty certificates must be handed over to the consignee after installation.



TRAINING & OPERATIONAL MANUAL:

1. The firm / supplier will provide hands on training to two doctors and two technicians in his own cost for operating / handling the medical equipment within 15 days of installation of equipment.
2. The supplier / firm will provide the operational / maintenance manuals and tools (if required) of all items, equipment & turnkey to the consignee at the time of installation.

UPTIME GUARANTEE:

UP-TIME BALANCE:

The Supplier(s) shall provide guarantee 95% uptime during comprehensive warranty period i.e., for 2 years from the date of installation & commissioning.

Any uptime less than the specified period above will be compensated by the supplier(s) by extending the warranty period. The consignee shall maintain a logbook in the format provided by the supplier(s) which will indicate usage of the equipment every day and for calculation of up-time.

DOWNTIME PENALTY CLAUSE:

1. During the Guarantee /Warranty period, desired uptime of 95% of 365 days will be ensured (24 hour). If downtime exceeds 5%, penalty in the form of extended warranty, double the number of days for which the equipment goes out of service will be applied. The vendor must undertake to supply all spares for optimal upkeep of the equipment for TWO YEARS after installing the unit in the institute. If accessories / other attachment of the system are procured from the third party, then the vendor must produce cost of the accessory / other attachment and the CMC from the third party separately along with the main offer and the third party will have to sign the CMC with the institute if required.

In no case equipment should remain in non-working condition for more than 7 (seven) days from the date of complaint, beyond which a penalty will be applicable as per rule.

2. The principal or their agents are required to submit a certificate that they have satisfactory service arrangements and fully trained staff available to support the uptime guarantee.

SPARE PARTS:

The spare price list of all spares and accessories (including minor) required for maintenance and repairs in future after guarantee / warranty period should be attached / enclosed along with the sealed quotation.

1. The tenderers are required to furnish the list of spares along with their cost in the financial bid separately which will not be taken for evaluation.
2. Local agents / distributors quoting on behalf of the manufacturer / importer must attach the authority letter in their favour.

LOGOGRAMS AND LABELLING:

Tenderer for the supply of medical equipment shall give an undertaking in his tender that he will print "Govt. of Odisha Supply – Not for Sale" in bold letters in indelible ink on the equipment.

EVALUATION:

1. The rates of the item quoted by the tenderer who qualify technically will be evaluated after taking the following points into consideration: -



- a) Rate of the medical equipment will be taken after inclusion of the excise duty / customs duty, transportation, insurance, packing & forwarding & comprehensive warranty for two (2) years, cost of turnkey (cost of accessories if any for installation/commissioning) & CMC for next three (3) years but excluding GST.
- b) The cost of the medical equipment (excise duty / customs duty, transportation, insurance, packing & forwarding & comprehensive warranty for two (2) years but excluding GST), cost of turnkey (cost of accessories if any for installation/commissioning with all taxes for turnkeys) & cost of CMC for next three (3) years after warranty will be added and the lowest responsive bidder will be selected.
- c) The circulars issued by the Finance Department, Govt. of Odisha from time to time regarding tax matters shall be taken into account for evaluation and shall be binding on the bidders.

LIQUIDATED DAMAGE:

1. The C.D.M & P.H.O. may allow extension for a maximum period of 4 (four) weeks (28 days), after the stipulated date of supply (i.e., 60 days) with a penalty of 0.5% which will be deducted from the purchase order value as "Liquidated Damage", for each week (7 days) up to a maximum 2% on the value of the goods.
2. If the supplier fails to complete the supply within the extended period, i.e., 88 days after being allowed by the C.D.M & P.H.O, no further purchase order will be placed to the firm for the said item and the concerned firm will be blacklisted for two (2) years from the date of issue of letter for the said item.

TERMS OF PAYMENT:

1. No advance payments toward cost of medical equipment or turnkey job will be made to the tenderer.
2. 95% of the cost of the equipment (excluding CMC Cost) + 100% turnkey job + 100% tax shall be paid to the supplier on receipt of the stock entry certificate, installation and demonstration of the item from the consignee. The balance 10% of the equipment will only be made after receipt of certificate on working status of the equipment from the consignee after 6 weeks of installation and commissioning of the equipment for which, the supplier has to raise two bills (A) one for 95% of the cost of the equipment + 100% turnkey job + 100% taxes (B) the other for balance 10% of the cost of the equipment.
3. Payment as mentioned above will only be made after keeping the performance Security deposit from the supplier as per clause no. 7.1.1, if they have not deposited the same before. Payment will only be made after handing over the Agreement, undertaking, warranty papers of equipment and turnkey jobs to the consignee and a letter to this effect should be submitted to the payment authority from the consignee.
4. No claims shall be made against the C.D.M & P.H.O, Kalahandi in respect of interest on earnest money deposit or security deposit or any delayed payment or any other deposit.
5. Payment will be preferably made in shape of e-payment / on-line transfer or made in shape of Cheque which will be dispatched to the supplier by Registered post with A.D or may be handed over to the authorized person of the supplier.
6. The payment of CMC will be made on a six-monthly basis, after completion of warranty period and signing of the CMC agreement.



PENALTIES:

1. If the successful tenderer fails to deposit the required security within the time specified or withdraws his tender after acceptance of his tender owing to any other reasons or unable to undertake the contract, his contract will be cancelled and the earnest money deposit & security deposit submitted by him along with his tender shall stand forfeited by the C.D.M & P.H.O, Kalahandi, Odisha by reasons of such breach, such as failure to supply / delayed supply.
2. Violating the tender terms and conditions & non supply / supply of Not of Standard Quality equipment will disqualify the firm to participate in the tender for a period of 2 (two) years from the date of issue of letter and his E.M.D. & Security deposit will be forfeited and no further purchase order will be placed to that firm for that item.
3. In the event of any dispute arising out of the tender, such disputes would be subject to the jurisdiction of the Civil Court of the Concern District or High Court of Odisha.

TECHNICAL BID:

The following documents should be enclosed in Cover "A" (Technical Bid) by the tenderer. All the photocopies are to be Self Attested.

1. Checklist with details of the documents enclosed in Cover "A" (as per Annexure – I) with page number. The document should be serially arranged as per this Annexure – I and should be securely tied and bound.
2. List of Item(s) quoted with name of the Make & Model of the item(s) (Annexure – II)
3. Details name, address, telephone no., Fax, E-mail of the manufacturer / authorized distributor / service center / contract person / office in Odisha (Annexure – III).
4. The Declaration form in Annexure – IV duly signed by the tenderer before Notary Public / Executive Magistrate.
5. Manufacturer's Authorization Format in Annexure – V (In case the bidder is not the manufacturer)
6. Certificate duly filled by the Auditor / Chartered Accountant (as per Annexure – VI) that the average annual turnover of the tendering firm is Rs. 01 Crore or more in the last 3 (three) financial years.
7. Performance Statement (Annexure – VII) (Item wise) during the last three years towards proof of supply of quoted model or similar model to any Govt. organization / Corporate Hospitals / PSU Hospitals / UN Agencies. The copy of Purchase orders and certificate from the user should be furnished in support of the information provided in the performance statement.
8. Deviation / No Deviation Statement from Technical Specification & details of technical specification of the product (Annexure – VIII A).
9. Leaflet / Technical Brochures of the product / item offered.
10. Copy of valid Manufacturing License of the manufacturer(s) / Import License by the Importer (also to be submitted by the authorized distributor).
11. Copy of valid ISO Certificate
12. Copy of valid ISI/CE/USFDA certificate (as per Section V – Technical Specification).
13. Copy of Certificate in support of IEC certificate (as per Section V – Technical Specification).
14. Certificate in support of service center in Odisha or undertaking to set up service center in Odisha within one month from the date of installation if approved (for those who have no service centers in Odisha).



COVER – B (PRICE BID):

1. The tender format giving the quoted rate for medical equipment should be sent in a separate sealed cover hereafter called **Cover “B” (Price Bid)**.

Cover – B (Price Bid) will be opened only of the tenderers who qualify in Technical Bid (Cover – A) and product is as per tender specification.

2. The tender format (Price Schedule) in duplicate in the prescribed form (as per Annexure – IX) hard copy must be submitted in Cover – B. The price of the item should be quoted inclusive of excise duty, GST, insurance, packing, forwarding, freight (door delivery), warranty for 2 years. The price of CMC for 3 years, turnkey job (cost of accessories if any installation), GST (if any) should be quoted in a separate column for the selected items as applicable. The rate should be quoted for each item both in figure and words. **In case of difference in words and figures, words will be taken into consideration for evaluation.**

N.B: Valid means the certificate should be valid on or beyond the date of opening of tender (Cover-A).

3. The Cover “B” of tenderers who qualifies in their technical bid, will only be opened at the office of the C.D.M & P.H.O, Kalahandi by the C.D.M & P.H.O, Kalahandi in the presence of the tenderers or their authorized representatives.

REJECTION OF TENDER:

The tender paper will be rejected, if any of the following documents are wanting / not submitted with the tender:

- (i) Manufacturing License of the manufacturer / Import license.
- (ii) Manufacturing authorization in case of distributor/importer.
- (iii) Earnest Money Deposit (EMD).
- (iv) Annual Average Turnover of Rs. 01 Crore or more (Manufacturer / Authorized Distributors) in each year for preceding 3 financial years.
- (v) Valid ISO certificate.
- (vi) Valid ISI/CE/USFDA certificate as per Section V – Technical Specification.
- (vii) IEC certificate as per Section V – Technical Specification.
- (viii) Proof of supply / installation of quoted model or similar model to any Govt. Organization / Corporate Hospitals / PSU Hospitals / UN Agencies and certificate in support of that from the user during the last three years.
- (ix) Major deviations from the technical specification of the item(s) as per tender.
- (x) Price bid / quoted rate with signature and seal (Hard Copy).



ANNEXURES

**(Technical Bid, Price Bid, Agreement,
Undertaking for CMC)**



ANNEXURE – I

CHECK LIST

(To be submitted in Cover A Technical Bid)

Note: The documents has to be arranged serially as per the order mentioned in the check list

COVER – A (TECHNICAL BID)		DOCUMENTS: SUBMITTED OR NOT				
1	Tender Document Fee	Page No		Yes		No
2	Earnest Money Deposit	Page No		Yes		No
3	Photo copy of PAN	Page No		Yes		No
4	Photo copy of GSTIN Certificate	Page No		Yes		No
5	List of Item (s) - Annexure II	Page No		Yes		No
6	Details of Bidder (in details - Annexure III)	Page No		Yes		No
7	Declaration form (Annexure IV) by the Tenderer	Page No		Yes		No
8	Manufacturer's Authorization Format (Annexure V)	Page No		Yes		No
9	Proof of Average Annual Turnover of Rs. 01 Crore or more for preceding 3 financial years (Annexure VI)	Page No		Yes		No
10	Performance Statement (Item wise) during the last three years (Annexure VII)	Page No		Yes		No
11	Copies of Purchase order (Item wise) in support of the performance statement	Page No		Yes		No
12	Deviation / No Deviation Statement (Item wise) & details of technical specification (Annexure VIII)	Page No		Yes		No
13	Leaflets/Technical Brochures of the Products offered (Item wise)	Page No		Yes		No

NB:- Qualify Bidders in Technical Bid may be ask to make a presentation on selected items before the committee as a selection criteria.

Sl.No.	Name of the Manufacturers	Copy of Manufacturing License / Import License	Copy of Manufacturer's Authorization letter	Copy of valid up to date ISO certificate	Copy of valid up to date CE/EC certificate	Remarks
		Page No.	Page No.	Page No.	Page No.	
1						
2						
3						
4						
5						

2

ANNEXURE II

(To be submitted in Cover A – Technical Bid)

LIST OF ITEM (S) QUOTED

Sl.No.	Name of the Item(s)	Name of Manufacturer	Make	Model Name

Signature of the Tenderer:

Date:

Official Seal:



ANNEXURE – III

(To be submitted in Cover A – Technical Bid)

DETAILS OF THE TENDERER & LOCAL CONTACT PERSON

	Corporate Office (The address in which the purchase orders and payment details will be communicated)	Local Contact Person / Branch Office / Zonal Office / Service Centre if any, in Odisha
Name & Full Address		
Telephone No., landline		
Mobile		
E-Mail		
Date of Incorporation	Copy of Certificate of Incorporation of Manufacturer / Registration Certificate	
Manufacturing License No. & Date	Copy of manufacturing license of Manufacturer)	
Name of the issuing authority		
Manufacture License valid up to		

Signature of the Tenderer:
With seal

Date:

Official Seal:

ANNEXURE – IV

(To be submitted in Cover A – Technical Bid)

DECLARATION FORM

I / We having My / our
..... office at

Do declare that I/We have carefully read all the terms & conditions of tender of the **CDM&PHO, Kalahandi, Odisha** for the supply of tendered items. The approved rate will remain valid for a period of one year from the date of approval. I will abide with **all the terms & conditions** set forth in the **Tender Reference no.....**

I/We do hereby declare that I/We have not been de-recognized / black listed by any State Govt. / Union Territory / Govt. of India / Govt. Organization / Govt. Health Institutions.

I/We further declare that the items manufactured by the firms and quoted by us are not black listed by any State Govt. / Union Territory / Govt. of India / Govt. Organization / Govt. Health Institutions.

Signature of the bidder:

Date:

Name & Address of the Firm:



ANNEXURE – V

(To be submitted in Cover A – Technical Bid)

MANUFACTURER’S AUTHORIZATION FORMAT

To,

The CDM & PHO, Kalahandi
Deptt. of Health & Family Welfare
Govt. of Odisha

Ref: Tender No..... Dated for.....
..... (Name of equipment(s) having factories at.....

1. Messrs. (Name and address of the agent) is our authorized
..... (Distributor / Agent) for sale of our manufacturing equipment.
2. We confirm that Messrs. (Name of the above distributor/agent) is authorized to submit a tender, and enter into a contract with for the above goods manufactured by us.
3. We also extend our full guarantee / warranty and also full back-up support for AMC/CMC as required by the purchaser.

Yours faithfully,

.....
.....

(Signature with date, name and designation)

For and on behalf of Messrs.
(Name & address of the manufacturers)
Seal

Note:

1. This letter should be on the letterhead of the manufacturer and should be signed by a person having the power of attorney to legally bind the manufacturer.



ANNEXURE – VI

(To be furnished in the letter head of the Auditor)

(To be submitted in Cover A – Technical Bid)

ANNUAL TURN OVER STATEMENT

The Annual Turnover of M/S for the last 3 years are given below and certified that the statement is true and correct

Sl. No.	Year	Turnover in Crores (Rs.)
1.	-	2020 - 2021
2.	-	2021 - 2022
3.	-	2022 - 2023

Average Annual Turnover (for the above three years) in **Crores (Rs.)** _____

Date:

Signature of Auditor / Chartered Accountant

Place:

(Name in Capital)

(Seal)

Membership No.:

Registration No. of Firm:

Note:

- a) To be issued in the **letter head** of the Auditor.



ANNEXURE – VII

(To be submitted in Cover A – Technical Bid)

PERFORMA FOR PERFORMANCE STATEMENT

(For the period of last three years)

Sl.No.	Order placed by (Address of purchaser) (attached documentary proof) *	order no. & Date	Tender Quoted Items Supplied (Yes/No)	Satisfactory completion certificate from the appropriate authority (Purchaser)
1				
2				
3				
4				
5				

Signature and seal of the Tenderer

* The documentary proof will be copies of the purchase order (during the last 3 years) indicating Contract No. and date.

ANNEXURE – VIII

(To be submitted in Cover A – Technical Bid)

STATEMENT REGARDING DEVIATIONS FROM TECHNICAL SPECIFICATIONS
(IF ANY)

Following are the technical deviations and variations from the purchaser's Technical Specifications.

Sl.No.	Item Name	Clause of Technical Specification	Statement of Deviations / Variations, if any
1			
2			
3			
4			
5			

In case there is no deviation from technical specification, Pl. Mention No Deviation.

Leaflets / Technical Brochures of the product offered must be attached in support of the information provided above.

Signature of the Bidder:

Name:

Date:

Place:

Seal



ANNEXURE

(To be submitted in COVER B – PRICE BID)



ANNEXURE – IX

(To be submitted in Cover B – Price Bid)

TENDER FORMAT (PRICE SCHEDULE)

Sl.no.	Name of the item (Item mentioned in tender document)	Specification (As per Annexure - A)	(With Make & Model)	Unit Price of One Set of Equipment/Instrument which includes GST/Excise duty/Customs duty, Packing, Insurance, Forwarding / Transportation (Door Delivery) with onsite warranty	CMC (Excluding GST) for three years after expiry of warranty period (Please mentioned on yearly basis whereas applicable	**Cost of Turnkey if any (All accessories for installation & commissioning including all taxes for turnkey in Rs. (Door delivery & Installation) whereas applicable	Cost of GST (CMC only) in Rs.	* Total Cost (Unit Price with CMC & Turnkey if any) (Inclusive of GST)
				Cost in Rs. (Both in words & figures)				
1	2	3	4	5	6	7	8	9 = 5+6+7+8
					1st year: 2nd year: 3rd year: Total:			

Date:

Signature of the Bidder:

Place:

Name:

Seal



ANNEXURES

(Agreement, Warranty and CMC Undertaking)



ANNEXURE – X

AGREEMENT

THIS AGREEMENT IS MADE AT _____ THIS THE DAY OF _____ 202 ____

BETWEEN

Name of the Supplier with full address

Here in after called the "Supplier(s) _____" as 1st Party

AND

The C.D.M & P.H.O, Kalahandi

Health & F.W. Department

Represented through the

_____/ THE CONSIGNEE

Hereinafter called the "PURCHASER" _____ as 2nd Party.

Relying on the documents and representation of facts connected to the issue of aforesaid parties to undertake the responsibilities of sell and purchase of following equipment(s) etc. with the terms & conditions hereinafter laid down.

And whereas the 2nd party "Purchaser(s)" is willing to purchase

Name of the Item:

Specifications: As per specifications laid down in the Tender terms & conditions

The Supplier(s) has agreed to sell the equipment(s) completed in all respects according to the Tender requirements and their / his offer Dt. _____ and the Supplier(s) has also agreed to install to make them operative at the destination mentioned in the Tender document with the following descriptions and their cost mentioned against each.

Description of goods:	Offered Price	Total
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The price / cost of the item also includes the following in addition to above.

1. Insurance
2. Freight
3. Transportation
4. Customs duty / Excise duty / GST
5. Charges for documents, instructions manual, tools
6. F.O.R. at the destinations mentioned in the consignee list

7. Training to doctors & technicians.
8. Maintenance of the system includes all accessories supplied and their spare parts required during comprehensive warranty period of two year at free of cost from the date of successful installation and satisfactory functioning of the system at the site.
9. Installation and commissioning of the system by the Supplier's engineer at site.
10. Any other charges including loading & unloading, packing & forwarding etc. will be paid by the Supplier(s) till the completion of the installation and turnkey jobs if any.

COMPREHENSIVE MAINTENANCE CONTRACT:

The Supplier will provide CMC for 3 (three) years after the completion of 2 years comprehensive warranty period.

INSTALLATION AND DEMONSTRATION:

The installation and demonstration of the equipment shall be done by the Supplier(s) at free of cost at the installation site of the respective institutions.

TRAINING:

Supplier(s) shall impart adequate training to 2 doctors and 2 technicians at the site / his / their factory / workshop inside / outside India as the case may be at the Supplier(s) cost.



INCIDENTAL SERVICES:

The Supplier(s) Shall abide by the terms and conditions under incidental services & the installation of Instrument / Equipment at the destination point (Door delivery) of consignee and demonstrate the machine in working condition to the receiving authority.

Furnishing of tools required for assembly and / maintenance of the supplied instrument / equipment.

Furnishing of details operations and maintenance manual literatures for each appropriate unit of supplied Goods.

Performance or supervision or maintenance and / pr repair of the supplied Goods, for a period of two (2) years i.e., the warranty period, provided that this service shall not relieve the supplier of any warranty obligations under this contract.

The successful supplier shall replace any part or whole system as may be necessary in the event of damage during transit or found damaged on arrival or during installation of the system or if found not in conformity to the specifications at his/ their own cost.

The tenderer should furnish an undertaking to the effect that he / they should take responsibility after sales services of the equipment / instrument to be supplied by him / them and to provide spare parts for up keeping the equipment / instrument for a minimum period of 10 years from the date of installation.

The tenderers shall clearly mention the price of the instrument / equipment inclusive of warranty for a period of 2 (two) years commencing from the date of installation. The tenderers shall submit undertaking for C.M.C. (Comprehensive Maintenance Cost) for a period of 3 (three) years from 3rd year onwards duly signed by authorized signatories for the execution ay appropriate time (Annexure – X & XI).

SPARE PARTS:

The supplier will provide all the spare parts, repairing & maintenance by its trained personnel after the warranty period (2 years) during the CMC period.

COMPREHENSIVE WARRANTY:

This warranty shall remain valid for two (2) years from the date of installation & commissioning of the machine / item & must be submitted at the time of installation to the consignee with a photocopy to the purchaser.

The warranty will cover all the parts of the machine or item and any replacement or repair required within the warranty period will be provided by the supplier free of cost at the destination point (Installation Point). The supplier will take back the replaced parts / goods at the time of their

replacement. No travelling allowances or transportation cost will be paid by the purchaser during warranty period.

The supplier warrants that the Goods supplied under this contract are new, unused, of the most recent or current models and they incorporate all recent improvement in design and materials (even if the advanced facilities are not mentioned in our product specification). The supplier further warrants that all Goods supplied under this contract shall have no defect arising from design, materials or workmanship (except when the design and / or material is required by the Purchaser's Specifications) or from any act or omission of the Supplier, that may develop under normal use of the supplied Goods in the conditions prevailing in the place of final destination.

The Purchaser / consignee shall promptly notify the supplier in writing / Fax / Telephone of any claims arising under this warranty.

Upon receipt of such notice, the supplier shall with all responsible speed will repair or replace the defective goods or parts thereof without cost to the purchaser to maintain its UP TIME offered in the beginning of purchase otherwise penal provisions shall apply if the supplier fails to keep up its UP TIME.

If the Supplier, having been notified, fails to remedy the defect(s) within 10 days, the Purchaser may proceed to take such remedial action as may be necessary, like forfeiture of EMD or recovery from security deposit the amount of loss (which will be decided by.....) incurred by the purchaser.

DELIVERY OF DOCUMENT:

Four (4) copies of the Supplier invoice / bills showing purchase order number, good's description, quantity, unit price, total amount with stock entry certificate by the consignee.

Photocopy of the Insurance Certificate if any (The Original Certificate is to be given to the Consignee.

Attested photocopy of Manufacturer's / supplier's warranty certificate. (The original warranty certificate is to be submitted to the consignee at installation point).

INSURANCE:

For delivery of goods at site, the insurance shall be obtained by the Supplier(s) in an amount equal to 110% of the value of goods from "Warehouse" (final destination) on "All Risks" basis including natural calamities.

PACKAGING:

The supplier shall provide such packaging of the goods as is required to prevent their damage or deterioration during transit to their final destination. The packaging shall be sufficient to without limitation rough handling during transit and exposure to extreme temperature, salt and precipitation during transit and upon storage. All primary packaging containers which come in contract with the item should strictly protect the quality and integrity of the instrument & equipment. Packing case size and weights should be taken into consideration, in case of remoteness of final destination and the absence of heavy handling facilities at all points in transit.

The packaging marking shall show the description of quality of contents, the name of the consignee and address, the gross weight of the packages, the name of the supplier with a distinctive number of mark sufficient for purpose of identification. Each package shall contain:

- a. A packaging note quoting the name of the purchaser
- b. The number and date of order
- c. Nomenclature of the goods
- d. Schedule of parts for each complete equipment giving part number with reference to assembly.
- e. Name & address of the consignee
- f. Name & address of the supplier

ARBITRATION:

In the event of any dispute out of the contract, such dispute should be subject to the Jurisdiction in the Court of Law situated at Kalahandi, Odisha only.

CHANGE OF TERM AND CONDITIONS:

Any amendment to the terms & conditions and clauses of the agreement if required must be done in writing duly signed by the two parties.

IN WITNESS WHERE OF the parties herein to have set and subscribed their respective hands the day and first herein above written.

Executed by Purchaser (s) / Consignee

Executed by Supplier(s)

In presence of (Witness)

In presence of (Witness)

ANNEXURE – XI

WARRANTY / GUARANTEE / CMC UNDERTAKING

(To be submitted on Rs. 20/- stamp paper)

Tender ref. no. _____

Name of the equipment:

Date of Installation:

Name of the Consignee:

Name of the Purchaser:

I / We / M/S. _____ hereby
declare that

- i. I / we do accept / agree for the warranty / guarantee onsite warranty followed by 3 years CMC (Spares + Labour) as per this tender.
- ii. I / we will not charge / quote any extra price on account of the above said warranty / guarantee.
- iii. I / we do accept / agree to provide uptime guarantee 95% as per this tender.
- iv. The onsite comprehensive warranty is valid from dt. _____ to dt. _____
- v. The 3-year CMC is valid from dt. _____ to dt. _____

Date:

Place:

Signature of the competent authority
on behalf of the company / firm
Seal of the firm

- N.B:**
1. To be attested by Notary Public
 2. Only to be submitted by the approved supplier / tenderer to the consignee and a copy to the purchaser before release of payment.

ANNEXURE – XII

UNDERTAKING

(To be submitted on Rs. 20/- stamp paper)

Tender ref. no. _____

Name of the equipment:

Date of Installation:

Name of the Consignee:

Name of the Purchaser:

Sir,

I / we _____ hereby
declare that

1. I / we are the manufacturers / authorized agents / distributors of _____.
2. I / we do accept / agree for the all clauses including the onsite warranty followed by 3 years CMC and payment terms and conditions of this tender.
3. I / we do hereby confirm that the prices / rates quoted are fixed and are at par with the prices quoted by me / us to any other Govt. of India / Govt. of Odisha Hospitals / Medical Institutions. I / we also offer to supply the stores at the prices and rates not exceeding those mentioned in the price bid.
4. I / we agree to abide by mu / our offer for a period of 365 days from the date of approval of the tender.
5. I / we have necessary infrastructure for the maintenance of the equipment and will provide all the accessories / spares as and when required.
6. I / we also declare that in case of change of Indian Agent or for any other change, merger, dissolution solvency etc. in the organization of our foreign principals, we would take care of the Guarantee / Warranty / Maintenance of the machinery / equipment and have provided written confirmation for the same.
7. I / we shall provide assistance to the consignee in clearance and delivery of store at consignee's store / premises.
8. The demurrage / storage charges, if any, payable to the customs department, due to non-receipt of required documents in time by the hospital / delay due to incorrect entries, mistakes to the documents etc. shall be borne by me / us.

9. I / we have carefully read and understood all the terms and conditions of the tender and shall abide by them.
10. I / we undertake to get the equipment repaired within 48 hours of receiving of the complaint from the indenting hospital / consignee failing which a penalty @ 1% of the cost may be recovered from the performance security before releasing the same to us after 5 years.

Signature of the Witness
Name & Address

Signature of the Tenderer
Name & Address

Dated

Seal of the firm

- N.B:
1. To be attested by Notary Public
 2. Only to be submitted by the approved supplier / tenderer to the consignee and a copy to the purchaser before release of payment.

LIST OF ITEMS (INSTRUMENT, EQUIPMENT & FURNITURE)

Sl.No.	Name of the Item	Specifications
1	LED Display Board (Inside)	Details Specification enclosed as Annexure - A
2	LED Display Board (Outside)	
3	RO Water System (Hot & Cold)	
4	Audio/ Visual System	
5	Mosquito Repellent	
6	Intercom Facilities	
7	Mobile Charging Stand	
8	Patient Queue Management System	
9	Health Kiosk	
10	Patient Sitting Chair (3 Seater)	
11	Wheel Chair	
12	Stretcher	
13	Diet Dispensing Trolley	

A

ANNEXURE-A
SPECIFICATIONS

LED DISPLAY BOARD (INSIDE)

1. Purpose of the project: Implementing Signage in Health Centers and other strategic locations that can provide an efficient and cost-effective way to communicate and create awareness about the health programs and services

2. Project Deliverables:

- a. Digital Signage board in multiple health centers
- b. Capable to upload and store videos/pictures
- c. Admin Controlled Cloud-based software/platform
- d. Easy to relocate as per requirements

Signage Type Indoor Screens

Pixel Pitch 3/4

Screen resolution/Pixel Density 62,500 dots/m²- 1,11,111 dots/m²

Module Specifications

Pixel Configuration/LED Type SMD2020

Module Size (WXH) 320*160

Module Resolution 80*40

Module weight (kg) Minimum of 0.30

Cabinet Specifications

Cabinet Size At least 640*640

Cabinet Resolution At least 256*256

Module Quantity Minimum of 8

Cabinet Weight (Kgs) At least 10kgs

Screen Specifications

Optimal Viewing Distance ≥ 3 or ≥ 4

View Angle(in Degree) At least H : 140 V : 130

Brightness (cd/m²) At least >600

Ingress Protection

Driving Method/Scan Rate 1/32 scan , 1/20 scan

Grey Scale 15-16

Refresh Rate (Hz) ≥ 1920

LED Life Time / Life Span (Hours) ≥ 100000

Temperature-operating At least -20°C~+60°C

Controlling system Admin-controlled software system

Screen Power Consumption w/m² ≤ 525 , ≤ 465

4. Other Eligibility: Bidder must have experience in implementing public health projects in Government



LED DISPLAY BOARD (OUTSIDE)

Purpose of the project: Implementing Signage in Health Centres and other strategic locations that can provide an efficient and cost-effective way to communicate and create awareness about the health programs and services

2. Project Deliverables:

- a. Digital Signage board in multiple health centres
- b. Capable to upload and store videos/pictures
- c. Admin Controlled Cloud-based software/platform
- d. Easy to relocate as per requirements

Signage Type Outdoor Screens

Pixel Pitch 3/4

Screen resolution/Pixel Density 62,500 dots/m²- 1,11,111 dots/m²



Module Specifications

Pixel Configuration/LED Type SMD2020

Module Size (WXH) 192*192

Module Resolution 64*64

Module weight (kg) Minimum of 0.30

Cabinet Specifications

Cabinet Size At least 640*640

Cabinet Resolution At least 256*256

Module Quantity Minimum of 8

Cabinet Weight (Kgs) At least 10kgs

Screen Specifications

Optimal Viewing Distance >/=3 or >/=4

View Angle (in Degree) At least H: 140 V: 130

Brightness (cd/m²) At least >600

Ingress Protection

Driving Method/Scan Rate 1/32 scan, 1/20 scan

Grey Scale 15-16

Refresh Rate (Hz) >/=1920

LED Life Time / Life Span (Hours) >/=100000

Temperature-operating At least -20°C~+60°C

Controlling system Admin-controlled software system

Screen Power Consumption w/m2 </=525, </=465

Other Eligibility: Bidder must have experience in implementing public health projects in Government

RO WATER (HOT & COLD)

STORAGE CAPACITY (Liters) - 80

COOLING CAPACITY (Liters/Hour) - 40

RATED POWER (w) - 300

RATED VOLTAGE (v) - 230v/50HZ/1

REFRIGERANT - R-134a

COMPRESSOR - RECIP.

CONDENSER FAN - Yes

THERMOSTAT TYPE - ELECTROMECHANICAL

(RANGE) - (8 TO 24 0 C)

NUMBER OF FAUCET - 2

CABINET MATERIAL - PCM / SS 304

STORAGE TANK-SS FOOD GRADE - Yes

Plastic Materia - PVC/ABS

PUF INSULATION - Yes

FOOT - PLASTIC

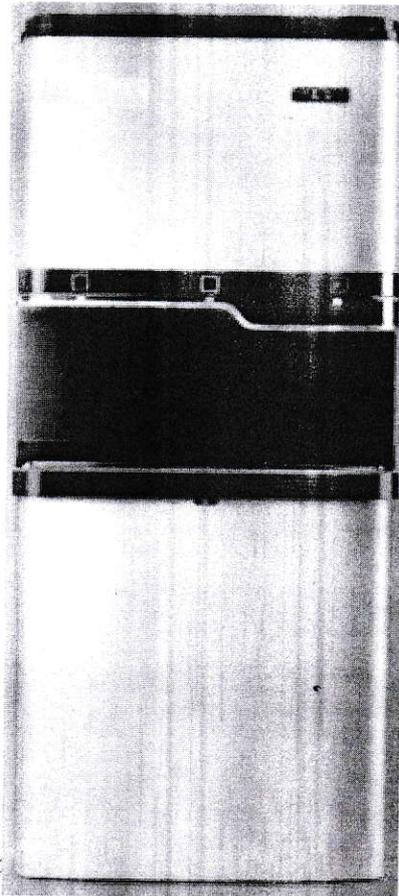
WATER INLET PRESSURE RANGE PSI - 4 TO 16

(METER OF WATER COLUMN) - (3 TO 12)

OVER ALL PRODUCT DIMENSIONS WITHOUT TROUGH (WxDxH)mm - 461 X 582 X 1311

OVER ALL PRODUCT DIMENSIONS WITH TROUGH (WxDxH) mm - 461 X 582 X 1311

GROSS WEIGHT (kg) - 49.6



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NET WEIGHT (kg) - 52.1

PACKED DIMENSIONS (WxDxH) mm - 550 x 560 x 1340

Power Plug Size - 5 Amps

Power cable length - 1.5 meter Min.

PATIENT QUEUE MANAGEMANT SYSTEM

Software Development

AQMPCSunitsforCalling (10)

AQMPCSunitsforRegistration (4)

AQMPCSunitsasbackup (1)

15" Display (15)

24" Display (10)

AQMPCSRemote (11)

Thermal printer (5)

ThermalPaperRoll (100)

Wirelessmousefor registration (5)

Key Manager (1)

AAA Battery (100)

Networking5Portswitch (1)



HEALTH KIOSK

Purpose of the project: Health Kiosk is an instant health assessment which can be installed in Hospitals / Health centres and other Public Places where it can provide an efficient and cost-effective way to self-monitor patients' health status and identify potential health risks, leading to early detection and timely interventions to improve health outcomes.

Project Deliverables:

- Instant Health Assessment through Self Service Kiosk
- Integrated Cloud-based digital signage
- Instant reports and transmits real-time data
- Data Server based in India
- Application Integrated devices
- Easy to use with support to extend more devices/parameters

4. Software Capability

- Should have plug and play platform to extend more devices/parameters
- Single Mobile application for multiple points of Care devices
- Digital report delivery – SMS/WhatsApp /Email
- Error Prevention algorithms to detect the abnormal readings
- Minimal white labelling of application
- Should be an open platform to upgrade and integrate with Government HIMs
- Platform should have the capability to upgrade the devices without interrupting the ongoing operations
- Integrated with WhatsApp bot
- Teleconsultation plug-in
- Historical Report generation
- Cloud-based security for the stored data, easy retrieve ability with a backup system
- HIPAA Compliance platform

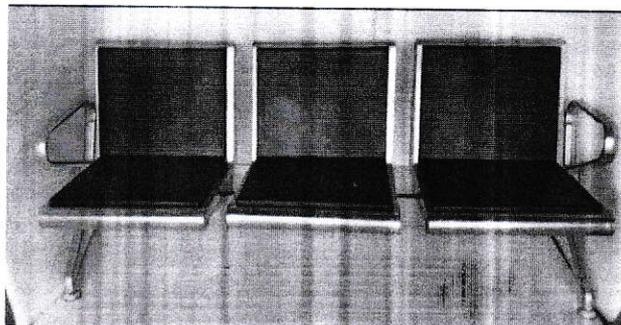


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- Dashboard- Population Health Analytics
 - Customized reports
5. Other Eligibility:
- OEM/Bidder must have deployed in at least 3 Health Kiosk for Central /State Government Organizations/ Public Listed Companies

PATIENT SITTING CHAIR (3 SEATER)

Leather Stainless Steel Waiting Chairs,
 Usage/Application Hospital waiting area
 Seating Capacity Three Seater
 Seat Material Leather
 Color Black
 Armrest Fixed
 Material Stainless Steel
 Seating Height 18 inch
 Size L160xW52xH72 cm



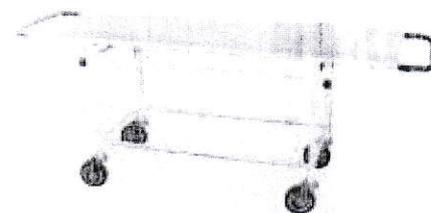
WHEEL CHAIR

Frame Made of CRCA Steel tubes
 Fixed Arm Rest and Foot Rest 18" Seat and Back Rest.
 Seat Belt on 125mm front casters on 650mm rear wheel with brakes
 Dimension: 1050 L x 650 W x 900 H mm approx.
 Pre-treated and Epoxy Powder Coated



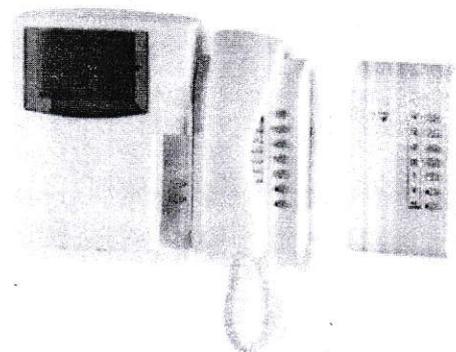
STRETCHER ON TROLLEY

Overall size: 2130mm x 560mm x 810mm (H)
 Tubular frame work mounted on four swivelling castors 150mm dia.
 Removable stretcher top made of mild steel with chrome plated tubular handles
 Pre-treated Epoxy powder coated



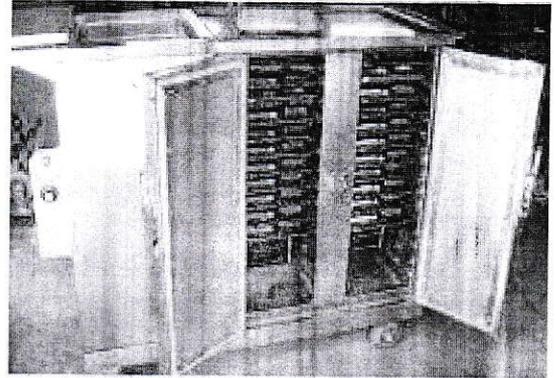
INTERCOM FACILITIES

This video door phone intercom system is made of plastic and is available in white color in a rectangular shape. It has a 6-9 inches screen size and is widely used to ensure secure visitor access in a number of different applications. This product is commonly used in offices, hotels, homes, etc., and consists of caller id, caller transfer, and DND feature. This video door intercom system has 0.724 to a 1-kilogram of weight which makes it easy to install and it works on an electric power source at 400 milliampere power. With the help of the camera, it also supports communication between visitors and occupants.



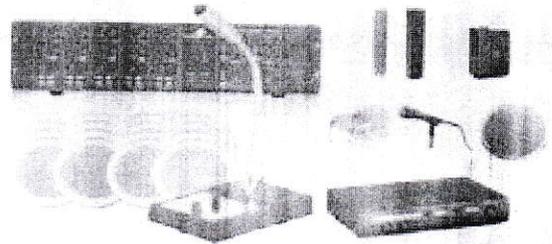
DIET DISPENSING TROLLEY

Size/Dimension 48"X26"X40"
Load Capacity 15kg-20kg
Material Stainless Steel
Color Silver
Type Food Supply
Features Food Supply
Usage/Application Hot Food Service
Battery Charging Time NO
Door Type 2 NO
Finishing SS
Height 3FEET 00
Surface Finish SS FINISHING
Body Sheet SS
Temperature Range ADJUSTABLE
SS Grade 304 AND J4
Heating Element COPPER AND GLASS



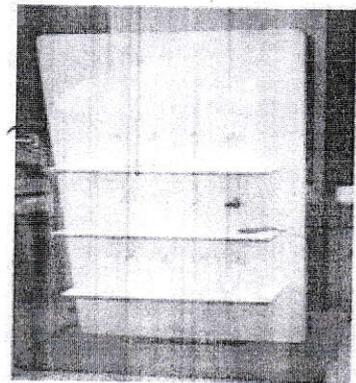
Audio/ Visual System

Mixer Type : Power Mixer
Speaker Type : Woofer, Sub-Woofer
Mike Set Type : Wireless
Volume Control : Yes
Speaker Mount : Yes



Mobile Charging Stand

12MM MDF to be used
Duco Paint
08 Universal Socket
Plotter Cut Vinyl to be used for Branding
18" X 24" base
Dismantle Pcs. (Trey and Base)
Wooden Pallet Packing



Mosquito Repellent

Material – mild Steel Powder Coated
Color – White
Fitting Type – Wall
Number of Tubes – 2 (20 W each)
Power Consumption – 40W
Double Electronic Chowk
Supply Voltage – 230 Volts AC 50 HZ
Country of Origin : India
ISO 9001:2015 Certified
Area Coverage – 800 to 1000 sqft.



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